



## CUSTOMER FEEDBACK FORM

Thank you for visiting Old Mill Toronto (OMT Hospitality Inc.), we are committed to providing goods and services to all peoples with disability. We would like to hear your feedback about the provision of goods and services we are offering to people with disability.

Date Visited: \_\_\_\_\_ Time Visited: \_\_\_\_\_

Did a team member responded to your needs today: Yes \_\_\_\_\_ No \_\_\_\_\_

Were you offered the services in an accessible manner? Yes \_\_\_\_\_ No \_\_\_\_\_ Somewhat \_\_\_\_\_

If you have answered No, please provide details below:

---

---

Did you face any challenge with accessing our goods and services? Yes \_\_\_\_\_ No \_\_\_\_\_ Somewhat \_\_\_\_\_

If you have answered No, please provide details below:

---

---

Please any other comments or suggestions you may have:

---

---

Contact Information (optional):

---

---

Thank you,

Management